

# Vector

## PC-Duo Remote Control V11.1 highlights with Vista support



With Vista roll-outs becoming less rare, the time is right to release a solidly implemented and extensively tested PC-Duo build for Microsoft's Vista. At the same time, we are delighted to be able to fold in a set of important additions to functionality.

- **Vista Compatibility**

PC-Duo v11.1 supports Vista across the Host, Master and Gateway components. Implementation for the remotely controlled PC has been uniquely challenging for the industry, and it has been important to us to retain the overall performance, CPU and network efficiency for which PC-Duo is respected by its users.

- **Many-to-one Text Chat**

A support technician can now hold a text mode conversation with the end-user on a remote PC, and also with any other technicians connected to that end-user's machine.

- **File Transfer Resume**

Occasionally a file transfer operation is interrupted when a connection is lost. PC-Duo v11.1 introduces the ability to resume interrupted file transfers exactly from the point of interruption.

- **Windows Media Format support**

PC-Duo screen recording files are produced in a highly condensed, streamlined proprietary format, for play-back with PC-Duo Master. PC-Duo v11.1 introduces a new utility to enable technicians to convert PC-Duo screen recording files into Windows Media format for playback in WM-compatible players and editing in off-the-shelf media tools.

V11.1 is a significant upgrade, and new format keys are required. For existing customers - your supplier will be providing you with new keys within a few days of the public release. Backwards compatibility is provided in that existing v11.0 Hosts will operate with the new v11.1 Master. As you would expect, the new v11.1 Host requires the new protocol implementations present in the v11.1 Master and Gateway.

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