



Fast, Secure and  
Centrally Managed  
Remote Control

## PC-Duo v13 - What's New

PC-Duo v13 brings significant feature enhancements providing enterprises with increased remote mobility and security of their heterogenous environments.

### **One-click (no install) HTML 5 remote control from mobile devices**

PC-Duo v13 now provides one-click remote control capabilities from devices without the need to install a specific native application. The new HTML 5 viewer permits remote view and control of PC-Duo host computers directly from the browser, including browsers on mobile devices.

### **2-Factor Authentication**

Previously, PC-Duo used Windows Security for authorization. PC-Duo continues to support this model but now supports alternative identity providers. PC-Duo v13 introduces support for cloud-based Microsoft Azure Active Directory tenants and multi-factor authentication.

### **Active Directory Group Synchronization**

PC-Duo v13 eliminates the need to manually create host computer groups by automatically synchronizing with existing groups which exist within Microsoft Active Directory.

### **Complete web based administration & configuration**

Migration of PC-Duo administration and configuration tasks from the Windows MMC tool to the web console is now complete. This provides administrators with a central and secure web based environment for configuration and administration of enterprise remote access.

### **HTML 5 Recording Playback**

Recordings of remote control sessions can also be played back using the HTML 5 viewer enabling IT managers with frictionless session reviews on mobile devices.

## **High DPI and Scaling Support**

Automatic “scale down” of high DPI screen enables control from lower DPI displays. Scaling also reduces the amount of data transferred from high DPI screens.

## **Streamlined installation experience**

Highly improved installation experience for the Web Console and Gateway Server. This facilitates automatic installation of prerequisites such as SQL Express if needed.

## **Support for PC-Duo services across multiple servers**

The Gateway Server, Web Console, and supporting SQL Server instance can now be installed on different machines. This specifically includes running against a separately managed SQL instance.

## **Retirement of Jet database engine, now Microsoft SQL Server**

All data is now stored and managed by Microsoft SQL Server. Use of the “Jet” database engine (MDB files) has been retired.

## **Host on Demand for Windows as EXE Deployment**

Host on Demand can now be deployed as an executable download in all browsers, and no longer requires ClickOnce Deployment support.

## **Improved security**

In addition to support for multi-factor authentication and alternative identity providers, PC-Duo v13 provides increased security via Reverse Web Proxy and HTTPSYS” Transport Support. PC-Duo v13 also introduces Recording Retention Guard which prevents the deletion of screen recordings in support of compliance regulations.

## **Simplified user interface and usability improvements**

PC-Duo v13 includes interface and usability improvements in the form of optimized scrolling, drag and drop clipboard file transfer and refreshed user interface.

## **Operating System Support**

PC-Duo v13 now includes support for Windows 10 and Windows Server 2019. Windows XP is no longer supported.

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