

# Vector

## VECTOR ADMINISTRATOR TRAINING 2009

*Unlocking the Full Potential  
in Your Organization*

**August 3<sup>rd</sup>-5<sup>th</sup>, 2009**



*Your Vector product leads the market in feature richness, but that fact is meaningless if you don't know how to leverage all those extra capabilities. For this reason, Vector offers a once a year Administrator Training program at limited cost to attendees. In three intensive days of training, your staff will be empowered with the knowledge, skills and best practices needed to take your organization to a new level of service. Identify cost-savings, reduce resolution times and make your organization more efficient by fully harnessing the powerful resource that you've already purchased.*

### **Training that Pays Real Dividends**

The training curriculum is built on our experiences with Vector clients all over the world. Beyond the actual instruction on Vector products, our training emphasizes the collected experiences of real-world deployments. Your team will learn from the latest product and industry best practice guidelines to understand what really delivers

### **Do More with What You Already Have**

Leverage unused capabilities to better serve your organization. The program will include an intensive sweep through fundamental capabilities you may not be using to their full potential. Subsequent sections will explore the advanced features and guide you on how to fully employ them in your environment for the greatest impact.

### **Quality of Instruction**

Classes are led by knowledgeable product experts with deep experience. Your attendees will be granted ample opportunity for one-on-one discussions with Vector staff. Class size is strictly limited to ensure each attendee receives personal attention.

### **Perspective**

Your issues, your process, but in a whole new light. Attendees will be encouraged to leverage the instructor and the class as a forum for exploring experiences and devising new solutions. Coursework and the contacts will be yours to keep at the end of the program.

### **Unmatched Value**

This intensive course is presented by Vector at a deliberately low cost to encourage our clients to attend. A registration fee of \$2,600 includes the three day course, related materials, three nights of accommodations (Sunday through Wednesday), breakfast and lunch on class days. Attendees are free to enjoy dinner on their own each evening.



### **Vector Administrator Training 2009 Las Vegas, NV**

**Level**  
Intermediate

**Schedule**  
Monday, Tuesday and Wednesday  
8:30 am – 5:00 pm

**Cost**  
\$2,100 before July 3<sup>rd</sup>, 2009  
\$2,600 July 3<sup>rd</sup> or later